
Readvertisement Protection from violence (Monitoring) officer G5, (NWS), Idleb**NRC in Syria**

NRC is in Syria to support people affected by forced displacement (IDPs, returnees, host community etc.) so that they can have access to timely and effective assistance, to cope with the crisis and when the crisis ends return and rebuild their lives. Since the start of its activities in mid2016 in Syria, NRC has reached with humanitarian assistance to more than 600,000 people particularly in the Governorates of Damascus, Aleppo, Qoneitra, Dara'a, Hama, Hassake and Rif Damascus, out of which more than 152,000 people reached in 2020 with the provision of more than 255,000 services and moving forward to reach more during 2021. NRC will continue to apply an integrated programming approach, where Education, capacity building, Shelter/WASH, and Food Security and Livelihoods (FSL) programmes work jointly to enable displacement affected populations to meet their basic needs, enjoy their rights, and benefit from pathways to durable solutions.

Role and responsibilities

The Protection Monitoring Officer is responsible for the timely, high-quality, and effective data collection on the protection environment in order to support and improve the protection services within their area of operation. The over purpose of this position is to ensure the quality of the planning, implementation and follow-up of all technical aspects for protection monitoring activities being implemented.

Generic responsibilities

- Ensure adherence with NRC policies, tools, handbooks and guidelines.
- Implement delegated protection project portfolio according to plan of action.
- Prepare and develop status reports as required by management.
- Ensure proper filing of documents.
- Ensure that projects target beneficiaries most in need and explore and assess new and better ways to assist.
- Promote and share ideas for technical improvement

Specific responsibilities

- Lead the team in daily protection monitoring activities (including direct observations, consultations and meetings with communities, interviews with key informants and focus group discussions (FGDs), assessment and study, etc...).
- Provide guidance and supervision to the Protection Monitoring Technical Assistants to ensure that activities are carried out in accordance with relevant standards, guidelines and SOPs.
- Regularly accompany the team on the field visits to provide support and guidance and to monitor quality of monitoring activities.
- Compile information collected by team members and prepared periodic protection reports, and attend meetings as required.

- Support protection Team leader and Protection Coordinator in designing and delivering training to the NRC staff and community mobilizers to ensure that they are able to carry out proper protection monitoring.
- Develop, organize and deliver training for community members/groups.
- Ensure that all data and information pertaining to protection monitoring are handled in strict confidence, and in line with applicable data protection and information sharing protocols.
- Provide necessary documents to the field team related to protection monitoring activities.
- Attending adhoc internal meeting or external meeting/training to represent the protection team and present as necessary

Professional competencies

Generic professional competencies:

- Experience working as a Project/Protection Officer in a humanitarian/recovery context
- Previous experience working in complex and volatile contexts
- Documented results related to the position's responsibilities
- Good knowledge of English (in addition to Arabic), both written and verbal

Context/ Specific skills, knowledge and experience:

- University degree in social work, psychology, social sciences, anthropology and other related fields
- Minimum of 3 years of experience in protection/Gender based violence activities in particular protection monitoring, case management, counselling, social work or other related field;
- Ability to maintain confidentiality, respect, non-discrimination, and safety of client at all times
- Strong ability to organise work, meet deadlines, maintain composure, work independently and with limited direct supervision and prioritise work under pressure, coordinate multiple tasks and maintain attention to detail
- Excellent interpersonal and problem-solving skills, creativity, and flexibility
- Ability to maintain confidentiality, respect, non-discrimination, and safety of client at all times
- Advanced in written and spoken English and fluency in Arabic.
- Computer literacy (Microsoft Word and Excel)
- Good knowledge of data protection standards.

2. Behavioral competencies (max 6)

- Handling insecure environments
- Planning and delivering results
- Working with people
- Analyzing
- Communicating with impact and respect
- Coping with change

We can offer

Duty station: North-West Syria Area Office (NWS) - Idleb

Required Number of employees: 1

Contract: Till the end of 2026. Renewable, based on funding and performance.

Salary/benefits: Grade 5 of NRC's salary scale ([NRC Grade profile](#))

NRC is an equal opportunity employer. We are committed to diversity without distinction to age, gender, religion, ethnicity, nationality, or physical ability.

Candidates who do not provide complete and detailed information in the online application form will not be considered.

The application deadline is 25 July 2026.

Learn more about NRC's operations in Syria [here](#).

Why NRC?

The Norwegian Refugee Council (NRC) is an independent humanitarian organization helping people forced to flee. Our 15,000 staff work in crises across 40 countries, providing life-saving and long-term assistance to millions of people every year.

[Watch this short video](#) to see NRC in action.

We are looking for people who are passionate about helping refugees and people forced to flee. Are you one of those people? If you are, NRC offers you the opportunity to:

- Do demanding and professional work, often in challenging contexts
- Join a work culture that empowers every employee to share ideas and take responsibility
- Be part of a welcoming and supportive community committed to human dignity

[Learn more about NRC](#)

To apply for this Vacancy, please copy the link below:

https://23109900.webcruiter.no/Main/Recruit/Public/5156052861?link_source_id=0