

Job Announcement (Internally & Externally)

Social Worker

at MSF SPAIN

Based in Homs Governorate

MSF is committed to promoting diversity and gender balance within its staff, and for that reason, female candidates are strongly encouraged to apply for this position.

Médecins Sans Frontières (MSF) is an international, independent, medical humanitarian organization that delivers emergency aid to people affected by armed conflict, epidemics, natural disasters, and exclusion from healthcare.

MSF offers assistance to people based on need, irrespective of race, religion, gender, or political affiliation.

MSF SPAIN is advertising for the following position: **Social Worker – Full Time in Homs.**

Requirements for the position	
Education:	Bachelor's degree in relevant field of social sciences, psychology, law etc.
Experience:	- Experience in social work, case management, or protection, handling complex cases and delivering social services in communities or health facilities. - Desirable experience with MSF or other INGOs.
Languages:	Arabic essential, English desirable
Knowledge	Demonstrated understanding of and ability to navigate the national/local social welfare system
Others:	Essential: candidates must be willing to work in Al Arman
Main responsibilities	
Place of work:	Homs Governorate
Level:	5
Contract of Employment	Service Agreement (Please see additional information below).
Main objectives	Conduct social assessments of service users' situation to identify vulnerabilities and social critical needs including legal, protection, shelter/housing, financial/vocational, food security, and access to other critical services beyond the project scope. Support the provision of holistic care to service users, by actively coordinating with the other members of the MSF multidisciplinary team (especially medical and MHPSS) Provide direct social support interventions to service users, facilitate safe referrals to external services/actors to address social critical needs identified during assessment (assistance and protection), and ensure tailored follow up and/or provide direct responses when matching the specific criteria. - Under the supervision of the line manager, contribute to the mapping and regular updating of formal and informal support services (incl. existing community resources). Contribute to assessing quality and safety of existing support services, as well as the identification of gaps. Flag any changes to vulnerabilities or patterns identified during social assessments to the Manager as well as concerns over the quality or gaps of support services supporting potential advocacy efforts.

	- Participate in the development and adaptation of tools and other material needed for the job Collect and record data in a timely manner and according to the data protection policy, MSF ethical guidelines and legal standards. - Under the supervision of the line manager, ensure close collaboration with Medical teams, Mental Health and Psychosocial Support (MHPSS), Health Promotion and Community Engagement (HPCE) teams to foster a multidisciplinary approach.
Main responsibilities and tasks	Social work activities are linked to and implemented through MSF-supported PHCCs. The Social Worker will be assigned to carry out his/her duties in Al Arman. Following the above description, he/she will work under the close supervision of the MSF Social Work Supervisor and in close collaboration with the DoH. <u>Case management:</u> address social critical needs of service users including protection and assistance. - According to eligibility criteria, receives individuals and assess their situation performing thorough assessments of cases in order to identify vulnerabilities and social critical needs - Performs risk assessment for individuals - Develop an intervention plan together with the person of concern - According to the projects intervention criteria and with the person's consent, provide individuals with direct assistance or referrals according to pre-established safe referral pathways - In collaboration with the line-manager, create and maintain safe supportive networks with institutional and community-based partners for referrals - In collaboration with the line manager, contributes to the definition and the internal dissemination of criteria for detection of individuals with social critical needs - Ensure follow up of the case and conclude with case closure - Initiate and or take active part to multidisciplinary discussions with the relevant medical and mental health care providers - Enhance two-way communication and patient agency: ensure the active participation of patients in the decision regarding their health and social situation - Manage complex or sensitive cases in close collaboration with the manager and other relevant staff members involved and contribute to the definition of the best approach in order to address the individuals' needs while considering risk and protective factors <u>Patient support</u> (as part of a multidisciplinary efforts): - Contribute to the creation of a safe, dignified and confidential environment of care within the MSF supported facility, fostering the promotion of patient's information, rights and participation, accessibility to feedback and complaints mechanism, in line with Safeguarding efforts - Actively promote and contribute to overall patient wellbeing while receiving care - Assess and address patient's care-taking needs - Collect comments and feedback from service users, patients and caregivers and address them or escalate them to the relevant manager <u>Community based support:</u> - Contribute to the multidisciplinary community-based activities and monitoring of specific vulnerabilities, social and critical needs in the community, with an emphasis on protection concerns - Contribute to the project's understanding of risk and protective factors in the community

HOW TO APPLY:

If you recognize yourself in this profile, we welcome you to send your ID, CV and valid driving licence through this link:

<https://forms.gle/CTJWXPoxTBU8NjsZ9>

Or scan the QR code:



Only shortlisted candidates will be contacted through their email address or WhatsApp.

Closing date: 6 October 2026.

Important notes:

- Only short-listed candidates will be contacted, no applications will be accepted after the deadline.
- Incomplete applications (no cv, certificate) and sharing false information will lead to automatic disqualification.
- Female candidates are strongly encouraged to apply.
- MSF never asks for money from candidates at any stage of recruitment process. Besides, no monetary transactions, neither demands of favors in kind, nor other types of favoritism will be tolerated in the recruitment process, and they may be pursued through the judicial system.
- One month Service Agreement is Initially offered through a renewable 1-month service agreement due to administrative registration requirements. This is a temporary arrangement and should not be interpreted as the expected duration of the position.
- At MSF, our work is guided by a set of core values and principles. We invite you to learn more about them here: <https://www.msf.org/who-we-are#principles>