
WASH Officer G5, Syria Area office (NWS) Aleppo

NRC in Syria

NRC is in Syria to support people affected by forced displacement (IDPs, returnees, host community etc.) so that they can have access to timely and effective assistance, to cope with the crisis and when the crisis ends return and rebuild their lives. Since the start of its activities in mid-2016 in Syria, NRC has reached with humanitarian assistance to more than 600,000 people particularly in the Governorates of Damascus, Aleppo, Qoneitra, Dara'a, Hama, Hassake and Rif Damascus, out of which more than 152,000 people reached in 2020 with the provision of more than 255,000 services and moving forward to reach more during 2021. NRC will continue to apply an integrated programming approach, where Education, capacity building, Shelter/WASH, and Food Security and Livelihoods (FSL) programmes work jointly to enable displacement-affected populations to meet their basic needs, enjoy their rights, and benefit from pathways to durable solutions.

Role and responsibilities

The purpose of this position is to support the day-to-day implementation of the WASH projects delivered by NRC in Syria. The position-holder will be duty-stationed in the Northwest Area Office, but will be expected to travel to any other Syrian Governorate. Projects in this area are delivered through [direct implementation / remotely managed NRC staff / remotely managed partners].

Generic responsibilities

- Ensure adherence with NRC policies, tools, handbooks and guidelines
- Implement delegated Wash project portfolio according to plan of action
- Day to day follow of progress in project implementation
- Prepare and develop status reports as required by management
- Ensure proper filing of documents
- Ensure that projects target Project participant most in need, and explore and assess new and better ways to assist
- Promote and share ideas for technical improvement
- Ensure representation of NRC with external stakeholders as per the role requirements
- Any other tasks as assigned by the line manager
- Ensure NRC's related activities are implemented in accordance with NRC Safe and Inclusive Programming (SIP) guidelines, policies and Syria-specific explanatory notes.
- Report any breaches/concerns, in a confidential manner, through NRC SCO reporting channels.
- Promote and secure a safe working environment for reporting concerns/breaches, and that all cases reported are processed in a confidential and sensitive manner.

Specific responsibilities

- Ensure the proper follow up of rehabilitation/reconstruction works across worksites (works are aligned with the work plans, material specifications and agreed practices).
- Prepare/Review relevant technical documents (BoQs, technical drawings, scope of works...).
- Prepare and/or verify surveyed quantities by more junior staff across worksites.
- Harmonize work quality (materials specifications and implementation methods) across different worksites according to NRC technical standards.
- Solve persistent technical issues beyond the capacity of more junior staff.
- Responsible for planning & managing the implementation of WASH needs assessments with different stakeholders, in addition to verifying the integrity of relevant outputs. This includes Rapid Needs Assessments (RNAs) & Multi-Sectoral Needs Assessments (MSNAs), as assigned by the line manager.
- Contribute to the process of updating technical tools and guideline by sharing relevant technical experience, working closely with line manager and WASH Specialist when needed.
- Responsible for ensuring proper planning of & managing Post-Monitoring and Evaluation activities conducted by more junior staff in accordance with the Syria Country Office Monitoring & Evaluation Strategy, tools and guidelines.
- Responsible for ensuring that more junior staff are considering protection mainstreaming in various projects throughout project-cycle. All project activities will be conducted in accordance with the Protection Mainstreaming Strategy, tools and guidelines.
- Contribute to distribution of Non Food Items (NFI).
- Ensure quality control and direct handling and problem solving of challenges arising from the implementation of activities; this entails the supervision of day-to-day tasks assigned to concerned Technical Assistants as delegated by and in coordination with their line manager.

Professional competencies

Generic professional competencies:

- Bachelor's Degree with a minimum of (5) years of working experience in implementing and supervising WASH projects (Eg: Boreholes, Water Systems, Sewer networks and solar systems for infrastructure projects, leading HKs & NFIs distribution).
- Educational degree must be an Engineering or equivalent experience required for the position.

Context related skills, knowledge and experience:

- Experience in working in complex and volatile contexts.
- Fluency in Arabic both written and verbal.
- Good level in English both written and verbal.
- Knowledge of basic computer skills & MS Office software in addition to CAD software (knowledge in other essential Engineering & Planning software is a plus).
- Knowledge of the context in Syria.
- Experience with remotely managed programming is a plus.

2. Behavioral competencies (max 6)

- Handling insecure environments
- Planning and delivering results
- Working with people
- Analysing
- Communicating with impact and respect
- Coping with change

We can offer

Duty station: North-West Syria Area Office (NWS) - Aleppo

Required Number of employees: 1

Contract: Till the end of 2026. Renewable, based on funding and performance.

Salary/benefits: Grade 5 of NRC's salary scale ([NRC Grade profile](#))

NRC is an equal opportunity employer. We are committed to diversity without distinction to age, gender, religion, ethnicity, nationality, or physical ability.

Candidates who do not provide complete and detailed information in the online application form will not be considered.

The application deadline is **27 June 2026**.

Learn more about NRC's operations in Syria [here](#).

Why NRC?

The Norwegian Refugee Council (NRC) is an independent humanitarian organization helping people forced to flee. Our 15,000 staff work in crises across 40 countries, providing life-saving and long-term assistance to millions of people every year.

[Watch this short video](#) to see NRC in action.

We are looking for people who are passionate about helping refugees and people forced to flee. Are you one of those people? If you are, NRC offers you the opportunity to:

- Do demanding and professional work, often in challenging contexts
- Join a work culture that empowers every employee to share ideas and take responsibility
- Be part of a welcoming and supportive community committed to human dignity

[Learn more about NRC](#)

To apply for this Vacancy, please copy the link below:

https://23109900.webcruiter.no/Main/Recruit/Public/5147291673?link_source_id=0